

"All my employees
have a great
understanding
of healthcare and
how to get the most
out of our plans,"

*- said no HR
person ever.*



Over 95 percent of Americans cannot accurately define common healthcare terms like copay, coinsurance, deductible, and out-of-pocket maximum. And only 19 percent of managers think their employees have a high level of understanding of their healthcare benefits.

We're TouchCare, and our Expert Health Assistants can help. We get to know your company, your employees, and your benefits.

We also study your local healthcare market so we can help your employees make better informed decisions at all levels of care.

TouchCare functions as an extension of your current HR department. We work to bolster your commitment to healthier, happier employees. To get the most out of your current healthcare plan, go to **TouchCare.com** or call us at **(866) 486-8242**.

RELIABLE.

Helping your employees navigate the complexities of healthcare.

RESOURCEFUL.

Our goal is your happiness, and we'll stop at nothing to achieve it.

REASSURING.

Healthcare can be stressful. Our empathetic team of experts is here to assist.



TouchCare Fast Facts

20 PERCENT
ENGAGEMENT
IN YEAR ONE

Our industry-leading utilization is tied to our strategic, proactive approach. We don't wait for members to reach out.

98 PERCENT
RECORD-BREAKING USER
SATISFACTION LEVELS

We have recorded the highest satisfaction rates in our industry. But don't take our word for it. Find out from our members.

100 PERCENT
EMPLOYEE
SUPPORT

We get to know your total benefits package—not just your healthcare benefits.

100 PERCENT
HIPAA
COMPLIANT

We keep our customers' data safe. All of our interactions are kept strictly confidential.

TouchCare's Complete Offering A Healthcare Concierge Service Unlike Any Other

- Open Enrollment Support
- Outbound Marketing Strategy
- Cost Comparison Reports
- Provider Reviews
- Evidence-Based Engagement Campaigns
- Educational Webinars
- White Glove Service
- Core Benefit Support
- Ancillary Benefit Support
- Benefit Refreshers for Members
- Onsite Meetings
- Appointment Scheduling
- Records Transfer
- Intuitive, Easy to Use App
- Five Ways to Get in Touch
- Custom Health Management Programs
- Bill Review and Negotiation
- Dedicated Support Team at Employer and Employee Levels