TOUCHCARE

A healthier understanding of healthcare.

Enhanced Member Experience & Cost-Saving Strategies

TouchCare is the premier health advocacy service. Our concierge-style approach saves members time, money, and hassle. We offer:

- Unlimited Consults
- Benefits Navigation
- Bill Review & Negotiation
- Medicare Support
- Price Transparency
- Procedure Planning
- Spanish Concierge Support & Print Materials
- Access via Mobile App, Web Portal, & Phone

Our team of Health Assistants ensures members maximize both their benefits and their benefit dollars by guiding them to make better decisions.

The numbers at a glance.

THE TOUCHCARE EFFECT

Since 2014, we've been empowering members in becoming more informed consumers, and our impressive outcomes speak for themselves.

98% Member satisfaction

65% Increase in benefit knowledge

$568 Saved per bill review

10x Industry average utilization

$250 Saved per interaction

TOUCHCARE
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sales@touchcare.com

TouchCareHealth
touchcare-health
TouchCareHealth
TouchCare

TOUCHCARE SERVICES

Exceptional service. Proven results.

SERVICES SPOTLIGHT

- Basic & Complex Benefit Support
- Benefit Navigation Support
- Medicare Assistance
- Appointment Scheduling
- Ancillary & Voluntary Benefits Support
- Billing Review & Negotiation
- Prescription Support
- Transparency Tools & Cost Comparison Reports

ADVOCACY

- Provider & Facility Reviews
- Pre-Authorization Assistance
- Medical Records Transfer

ACTIVE ENGAGEMENT

- Educational emails
- Wellness Webinars
- Custom marketing strategies
- Contests, quizzes, newsletters

UNIQUE SERVICES

- Benefit Refreshers
- Care Navigation
- Rx savings programs
- Concierge 1:1 approach

DATA & INSIGHTS

- Impact reports
- Regular service analysis
- Dedicated account management

PREMIUM SERVICES

- 1-1 OE Support
- MD Opinions
- VirtualCare
- MindCare
- TouchCare Blue
- Leave of Absence (LOA)

Testimonial.

"I'm glad you sent this rating request. This was my first time using your service, and it was invaluable. Your Expert Health Assistants were incredibly professional, courteous and helpful. Please extend my gratitude - *you saved me $15,000 on my medical bills!*"