

Member Contest



OCTOBER



2025

NOW'S YOUR CHANCE TO WIN!

**WIN
\$150**

Members who choose to open a case connected to Medicare will automatically be entered to win a \$150 gift card! This can include a wide range of topics such as questions about how to enroll, guidance on choosing the right Medicare plan, or help understanding coverage.

HOW TO ENTER

1

Create a new account or log in to your existing TouchCare account through our app or online member portal.

2

Submit a case related to Medicare (how to enroll, supporting loved ones, or plan options) between 10/1 - 10/31.

3

That's it! You'll be automatically entered to win. We'll announce a winner during the first of November.

OFFICIAL RULES

SPONSOR

TouchCare
111 W 19th Street, 2nd FL
New York, NY 10011

(referred to throughout these Official Rules as “TouchCare”)

GIVEAWAY PERIOD

The TouchCare Member Engagement Promotion and Giveaway (the “Giveaway”) begins at 12:01 a.m. Eastern Time (“ET”) on October 1, 2025, and ends at 11:59 p.m. ET on October 31, 2025 (the “Giveaway Period”).

ELIGIBILITY

"The Giveaway is open to all eligible members at every TouchCare, Inc Client location in the United States who are eighteen (18) years of age or older at the time of entry (each the "Employee" and collectively, the "Employees" referred to as TouchCare "Members")."

GIVEAWAY RULES

1. Members are encouraged to open a case through our website, member portal, or app. (the "Request").
2. Each Employee will each receive one (1) Giveaway entry for each Request (each, the collectively, the “Entries”).
3. All Entries submitted by 11:59 ET on October 31, 2025 (the “Submission Deadline”) will be entered in the Drawing, as described below.
4. Once entered in the Giveaway, it is solely the responsibility of each Employee to ensure the contact information the Company has for the Employee is current. The Company is not responsible for any failure of TouchCare to contact the Employee if the contact information is not current.

RANDOM DRAWING

All Entries submitted by the Submission Deadline will be entered in a random drawing (the “Drawing”) to be held on or around November 1, 2025 and one (1) winner(s) will be selected (each, the “Winner”, or, collectively, the “Winners”) in the Drawing.

NOTIFICATION OF THE WINNER(S)

The Winner(s) will be contacted by a TouchCare representative on or around November 6, 2025 in accordance with the contact information provided at the time of entry.

PRIZE DETAILS AND REQUIRED DOCUMENTATION

One (1) prize will be awarded in this Giveaway. The Winner(s) will be awarded a \$150 gift card (the approximate retail value of this prize is \$150). The prize will be awarded by TouchCare and will be sent to the Winner in accordance with the contact information provided.

GENERAL GIVEAWAY CONDITIONS

1. The Winner must be an active employee at the Company at the time the prize is awarded. TouchCare will pick another winner in a random drawing if the individual selected is no longer employed at the Company as of this time.
2. No substitution or transfer of any prize will be allowed, except at the sole discretion of TouchCare. TouchCare reserves the right to substitute prizes of equal or greater value. The prize has no cash value and may not be redeemed for cash at any time. The Winner acknowledges and understands that TouchCare, not Company, is responsible for fulfillment of the prize.
3. All local, state and federal taxes incurred by accepting a prize will be the sole responsibility of the Winner.
4. By participating in the Giveaway, each Employee agrees to comply with these rules and the decisions of TouchCare, which are binding and final, and release the Company, TouchCare, and each of its divisions, affiliates, parent companies, subsidiaries, advertising and promotion agencies and anyone associated with this Giveaway, and their respective directors, officers, team members and agents from any and all liability for any claims, injuries, losses or damages (including attorney's fees) of any kind arising out of their participation in this Giveaway or resulting from acceptance, possession, use or misuse of any prize.
5. Employee acknowledges that Company is not responsible for, and expressly disclaims all liability for, damages of any kind arising out of use, reference to, or reliance on any information contained within these Official Rules, including (i) late, lost, delayed, stolen, misdirected, incomplete, unreadable, inaccurate, or unintelligible entries; (ii) unauthorized access to or alteration of entry or other materials; (iii) any injuries, losses or damages of any kind caused by Employee's participation in this Giveaway or resulting from acceptance, possession, use or misuse of a prize, (iv) any violation of law by TouchCare or (v) any printing, typographical, administrative or technological errors in any materials associated with the Giveaway.
6. The potential prize winner waives the right to assert as a cost of winning the prize any and all costs of verification and redemption or travel to redeem said prize and waives any liability or claims (including attorney's fees) which might arise from redeeming or seeking to redeem said prize.
7. In the event of non-compliance with these rules, or if prize is refused or cannot be accepted for any reason, the prize will be forfeited and an alternate winner will be selected using the criteria established in this Giveaway for choosing winners. Upon forfeiture or refusal, no compensation will be given.
8. Acceptance of prize constitutes permission to use the winner's name, photograph, likeness and/or statements attributed to winner regarding the Giveaway, for advertising and publicity purposes without further compensation or consent. All such material becomes the property of TouchCare.
9. This Giveaway shall only be construed and evaluated according to laws of the State of New York, without regard to the principles of conflicts of laws and submission of any entry constitutes acceptance of such laws.
10. This Giveaway is void where prohibited. All federal, state and local laws and regulations apply.
11. TouchCare reserves the right to change the rules of the Giveaway at any time.
12. Agreement: I have been given a full opportunity to review and analyze the official rules. I fully and completely understand all of the terms and sign it voluntarily, freely, and knowingly.