



Retain clients and win BORs with TouchCare services

98%

Satisfaction Rate

1M+

Eligible Members

85

NPS Score

20%

Average Utilization



What we solve for brokers:



Rising healthcare costs

We actively guide employees towards in-network care providers and preventive services, reducing costs.



Employee engagement

Our 1:1 guidance and education empowers employees to make informed choices, leading to higher utilization.



Increased competition

TouchCare's exceptional customer service, unique tools, and personalized support sets you apart from competitors.



Evolving workforce

Tailored benefit recommendations and assistance based on individual preferences cater to a diverse workforce.

Why brokers partner with TouchCare:

Our comprehensive suite of services is specifically tailored to help benefits brokers like you retain clients and win new business.

- **Growth:** Differentiate yourself at the point of sale to win new business
- **Retention:** Protect and retain your book of business from competitors
- **Value:** Deliver more value to your clients
- **ROI:** Help your clients and their employees get the most of their investment
- **Reduce Overhead:** Outsource benefits navigation and advocacy



What makes TouchCare different?

TouchCare is a revolutionary health and employee benefits assistance service that goes beyond the ordinary to offer strategic and targeted engagement, unrivaled support, and remarkable member satisfaction.



Strategic & targeted engagement

10x higher engagement than competitors, average of 20%.



Dedicated team of Health Assistants

We're a team of compassionate experts, NOT a call center.



Open Enrollment support

Members get expert support that considers their unique situation.



Support for ALL employee benefits

We assist with more than just medical insurance.



Detailed analytic reporting

Our in-depth utilization report provides useful member insights.



Dedicated account manager

Your account manager is there to provide personalized support.



Dedicated sales support

High-touch, VP-level support when clients need it.



Members love TouchCare services

We've maintained a staggering 98% satisfaction rate.

See what TouchCare can do for your book of business

[Contact Us](#)

