



A healthier understanding of healthcare.

Improved Member Experience & Cost Savings

TouchCare is the premier health advocacy service. Our concierge-style approach saves members time, money, and hassle. We offer:

- Unlimited Consults
- Open Enrollment Consultations
- Bill Review & Negotiation
- Price Transparency
- Procedure Planning
- Access via Mobile App, Web Platform, Phone, Email
- And more...

Our team of Health Assistants ensure that members get the most of their benefits and their benefit dollars by guiding them to make better decisions.

The numbers at a glance.

THE TOUCHCARE EFFECT

Since 2014, we've helped our members be better consumers. We have some amazing results to show for it.

98%

Member satisfaction

65%

Increase in benefit knowledge

\$568

Saved per bill review

20%

Engagement in first year

\$250

Saved per interaction



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TouchCareHealth



[touchcare-health](https://www.touchcare-health.com)



TouchCareHealth



Exceptional service. Proven results.

SERVICES SPOTLIGHT



— **Transparency Tools &
Cost Comparison Reports**



— **Open Enrollment Support**



— **Appointment Scheduling**



— **Ancillary & Voluntary
Benefits Support**



— **Billing Review & Negotiation**



— **RxCare**

ADVOCACY

- Provider & Facility Reviews
- Pre-Authorization Assistance
- Medical Records Transfer

ACTIVE ENGAGEMENT

- Educational emails
- Wellness Webinars
- Custom marketing strategies
- Contests, quizzes, newsletters

UNIQUE SERVICES

- Benefit Refreshers
- Open enrollment consultations
- Rx savings programs
- Concierge 1:1 approach

DATA & INSIGHTS

- Impact reports
- Regular service analysis
- Ongoing claims analysis
- Dedicated account management

PREMIUM SERVICES

- MD Opinions
- Virtual ER
- MindCare
- TouchCare Blue

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Testimonial.

“I’m glad you sent this rating request. This was my first time using your service, and it was invaluable. Your Expert Health Assistants were incredibly professional, courteous and helpful. It was such a relief not having to chase down this issue myself. Please extend my gratitude - you saved me \$15,000 on my medical bills.”